



# CALLBLOCKER

THE ALL-IN-ONE CALL BLOCKER

## USER GUIDE



**V.106**

[www.cprcallblocker.com](http://www.cprcallblocker.com)

Thank you  
for purchasing CPR Call Blocker.  
You are now in control of your privacy.

The CPR Team

Congratulations on your new purchase!

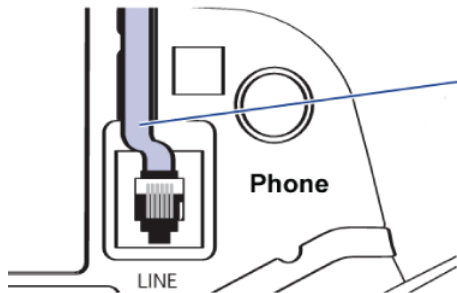
Before using this user guide please read the following important information:-

- Call Blocker protects a single corded phone, or a cordless phone with additional handsets
- Caller Identity service (Caller ID) from your telephone provider is required for Call Blocker to work effectively.
- Caller ID is telephone service that provides for subscribers the telephone number of a caller, which appear on a display as the call is being received. It is available from most telephone companies. To register for Caller ID contact your telephone operator - Caller ID is available free with BT and most other providers, just dial 150 to find out.
- The CPR Call Blocker will work with a wide range of telephone equipment including corded and cordless phones. It protects all the phones that are plugged into it. If you need a number of extensions in your house we recommend that you use a modern multi-handset cordless phone system (Also known as a DECT system) so that the CPR Call Blocker can then protect all your phones.
- We recommend that you do not use the CPR Call Blocker with phones plugged into other extension sockets in your house. This might cause other phones to ring once if a blocked number is calling.
- Some phones automatically check the 1571 network voicemail service at regular intervals and display a 'Message waiting' light. These are called 1571 phones. We recommend that you do not use 1571 phones with The CPR Call Blocker

## SETTING UP CPR CALL BLOCKER

### Step 1

Remove the line cable from your telephone and plug into the **LINE 1** port of the Call Blocker.



Disconnect line cable from your telephone and plug into the **LINE 1** port of the Call Blocker

### Step 2

Use the small Black cable provided to connect the **TEL 1** port to your telephone

### Step 3

Insure all cables are connected securely

The Call Blocker is setup correctly when there is a red light displayed on the top of the unit when the phone is off the receiver or when on a call. If you are using a cordless phone press the Call Button for a dial tone.

If you have no dial tone or no red light when on a call you will need to disconnect the cables then reconnect using the **LINE 2** and **TEL 2** ports.

## INSTALLATION DIAGRAM

**Main Wall  
Socket**

**Short Black  
Cable Provided**



**line Cable**

**Telephone**

## BLOCK NOW

The easiest way to block Nuisance Callers is to use the BLOCK NOW button located on the top of the Call Blocker.

When a Nuisance Caller gets through press the 'BLOCK NOW' button and then hang up the call, this Caller will now be blocked from calling again.

You can also use this function without having to answer the phone.

**For example:** If an unfamiliar number is calling, press the BLOCK NOW button and the CPR Call Blocker will stop that number from calling again.

The Block Now Button only works with Visible numbers. If you are receiving nuisance calls from 'WITHHELD' or 'INTERNATIONAL' numbers please use the programming codes on pages 5 and 6.

All programming codes can be turned ON or OFF, they come turned OFF as default

### Programming a number into "Blocking" list

1. Pick up the telephone and input \* \*7 # you will hear a **"Beep"**
2. Then enter the telephone number you wish to block, followed by the # key, You will hear a 'beep' after each # to confirm success.
3. Enter the next number or hang up to complete setup.

### Programming an area code into "Blocking" list

1. Pick up the telephone and input \* \* 7 # you will hear a **"Beep"**
2. Then enter the area code you wish to block, followed by the # key, You will hear a 'beep' after each # to confirm success.
3. Enter the next area code or hang up to complete setup.

### Erasing one number or area code from the "Blocking" list

1. Pick up the telephone and input \* \* 6 # you will hear a **'Beep'**
2. Then enter the telephone number you wish to delete followed by the # key, You will hear a 'beep' after each # to confirm success.
3. Hang up to complete setup.

## Block Last Calling Number

1. To block last number: Get a dial tone and input **\*\* 2 # \* 2 #**

You will hear a 'beep' after each # to confirm success.

## Turning Call Blocker On and Off

1. To Turn On: Get a dial tone and input **\*\* 4 # \*4#**

2. To Turn Off : Get a dial tone and input **\*\* 3 # \*3#**

You will hear a 'beep' after each # to confirm success.

## Blocking all "Withheld" Callers

1. To Turn On: Get a dial tone and input **\*\* 7 # 7\*#**

2. To Turn Off : Get a dial tone and input **\*\* 6 # 7\*#**

You will hear a 'beep' after each # to confirm success.

## Alternative "Withheld" blocking function ( Use this if the conventional code doesn't work)

1. To Turn On: Get a dial tone and input **\*\* 7 # #**

2. To Turn Off : Get a dial tone and input **\*\* 6 # #**

You will hear a 'beep' after each # to confirm success.

## Blocking all "International" Callers

1. To Turn On: Get a dial tone and input \*\* 7 # \* #

2. To Turn Off : Get a dial tone and input \*\* 6 # \* #

You will hear a 'beep' after each # to confirm success.

## Blocking all IP Dialling systems (skype / overseas nuisance call centres)

1. To Turn On: Get a dial tone and input \*\* 7 # 6\*#

2. To Turn Off : Get a dial tone and input \*\* 6 # 6\*#

You will hear a 'beep' after each # to confirm success.

## Blocking all "0" type calls (Single digit spoof callers)

1. To Turn On: Get a dial tone and input \*\* 7 # 0#

2. To Turn Off : Get a dial tone and input \*\* 6 # 0#

You will hear a 'beep' after each # to confirm success.

## Resetting the Call Blocker back to factory settings

1. Get a dial tone and input \*\* 1 # \* 1 #

You will hear a 'beep' after each # to confirm success.

**Note:** Three "Beeps" indicated that an error has occurred - Either the number has already been entered or the specified blocking function is already turned ON.



Q. Will the CPR Call Blocker work with my broadband?

A. The CPR Call Blocker will work fine alongside your broadband connection - But it is important to use broadband Filters at the wall socket.

Q. How much power does the CPR Call Blocker use?

A. The CPR Call Blocker uses only the power from your telephone line which is of no cost to you!

Q. Which landline providers does the CPR Call Blocker support?

A. The CPR Call Blocker will work on all domestic telephone lines including BT & Virgin

Q. Do I need caller ID for this product to work?

A. Yes. Caller ID should be enabled on your telephone line for the product to work effectively. Caller ID Display is available free for BT customers

Q. Can I use any telephone with the CPR Call Blocker?

A. The CPR Call Blocker will work with a wide range of modern telephone equipment - cordless DECT phones, cordless analogue phones.

Q. Can I use the CPR Call Blocker with extension telephone sockets?

A. The CPR Call Blocker is designed to work on one telephone socket. If you want additional phones around the home it is best to use a DECT phone with multiple cordless handsets. The Call Blocker will then be connected to the base unit and help protect the additional DECT handsets.

### Safety

- Simply clean CPR Call Blocker with a damp cloth. Do not use chemicals or abrasive cleaning products.
- Do not open CPR Call Blocker as there are voltages inside the unit.

### Environmental

- CPR Call Blocker is intended for indoor use only.
- Do not submerge any part of CPR Call Blocker in water and do not use it in damp or humid conditions, such as in bathrooms.
- Do not expose CPR Call Blocker to fire, explosive or other hazardous conditions.
- There is a slight chance that CPR Call Blocker could be damaged by an electrical storm. We recommend that you unplug the telephone line cord for the duration of the storm as such damage is not covered by the guarantee.

### Data Protection

We are registered under the Data Protection Act 1998 (registration Z2140320 ).

The data controller is CPR Global Limited of York Chambers,  
York Street, Swansea , SA1 3LZ

We will process personal data disclosed by you in accordance with our privacy policy published on our web site ([www.cprcallblocker.com](http://www.cprcallblocker.com))

# NEED MORE HELP?

Need more help?

If you need further help setting up CPR Call Blocker please email or phone through to our Technical support team for help with problems, or advice.

CPR Global

Post :

CPR Global LTD

York Chambers

York Street

Swansea

UK

SA1 3LZ

**E-mail : [support@cprcallblocker.com](mailto:support@cprcallblocker.com)**

**Phone : +44 0800 652 7780**

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Disposal instructions

Waste electronic equipment should be separated from your normal household waste and taken to your local recycling centre for disposal, or back to where you bought the equipment.

Proper recycling of electronic equipment will help





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